



## Drug & Alcohol Testing



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Navicus is a leading provider of diagnostic testing, information and services. Each year, we perform more than 100,000 drug tests. We offer a full range of drug-testing options, from standard and customized panels to tests for steroid use and specialized testing of healthcare professionals. Our lab-based and instant drug-testing products and services provide the critical information you need to make confident and informed decisions about prospective and current employees.

Our services include:

- SAMHSA-certified laboratories
- A network of more than 10,000 collection sites
- Integrated MRO services
- Multiple result reporting options
- Online Chain of Custody forms
- Dedicated customer service employees

### Drug Testing Labs

Drug testing labs partner with Navicus to offer our best in class solution to our customers. Navicus manages the drug testing lab and collection site relationship and all the necessary details of the collection process. Drug testing labs do what they do best; analyze the samples and report the results. Together this partnership provides a winning solution.

- Collection Site Management
- Custom Network Pricing
- Consolidated Collection Site Bills
- Invoice Processing
- Walk-In Service
- Post-Accident/Emergency Testing



  
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## Standard Urine Testing for Drugs of Abuse

Urine testing, one of the most common screening methods, is an accurate and reliable way to detect casual drug use that occurred within the past 72 hours. Testing is performed at Substance Abuse and Mental Health Services Administration (SAMHSA)-certified laboratories. Navicus offers a variety of test panels and cutoff levels in addition to the federally mandated (SAMHSA/DOT) five-drug panel.

### Non-DOT Program:

- Industry's most comprehensive Collection Site Network for non-DOT drug test collection (both urine and hair).
- Collection Site Networks to perform breath alcohol tests, company physical exams and/or phlebotomy services.
- National mobile collector database to accommodate Job Fairs and the need for mass testing.

### DOT (Federal Regulated) Program:

- Collection Site Network designed to perform DOT drug test collections, breath alcohol tests and DOT physical exams.
- "Trucker Friendly" database of collection sites near major highways (Easy off - Easy on!). All DOT services available in one convenient location!
- Over 4,000 collection facilities documented as compliant with all DOT CFR part 40 regulations.
- Provide documentation to the DOT that reasonable efforts were made to get a test done in a post accident situation.
- Collection sites offering extended hours reflected in all major metropolitan areas.
- National "mobile collector" database to meet the needs of drivers involved in accidents who do not have the ability to drive to a collection facility.
- **Random Selection Management** to meet the requirements of the Dept. of Transportation (DOT), Dept. of Energy (DOE), Dept. of Defense (DOD) and National Response Center (NRC), automatically select and schedules personnel for random testing, notification of individuals to be tested is provided via e-mail or fax.

Our standard urine specimen five-drug panel and nine panel screens for the presence of the following drugs and drug classes:

### 5 Panel Drug Group

- Amphetamines
- Methamphetamines
- Cocaine
- Marijuana
- Opiates
- Phencyclidines

### 9 Panel Drug Group

- Amphetamines
- Methamphetamines
- Cocaine
- Marijuana
- Opiates
- Phencyclidines
- Barbiturates
- Benzodiazepines



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## Medical Review Officer (MRO) Service

The Medical Review Officer (MRO) helps protect both the rights of the employee being tested and the employer requiring the testing. Results are received electronically from the laboratories. These results are then reviewed by the MRO and the reported via e-mail, web site, fax, phone or mail.

## Site Location Service

The Navicus Site Location service is available to assist companies in locating a collection site facility. Navicus will obtain the requested location information from your company, locate a collection facility, contact that facility to verify all pertinent data and then provide that facility information to your company.

## Collection Site Management

Navicus' program includes full Collection Site Management services. Our Collection Site Management Program is ideal for clients that require a national network of collection sites conveniently located near their locations (i.e. stores, terminals), and that find value in consolidated billing.

Navicus manages a client's collection site network in a number of ways:

- Navicus maintains regular contact with a client's designated clinic network. Regular clinic contact is accomplished through means of fax broadcasting, emailing, clinic mailings, and frequent conversations with Navicus' Customer Service Team.
- Navicus designates an Account Manager that will remain in regular contact with a designated company representative throughout the duration of the business relationship.
- Navicus actively strives to contain cost during the collection site selection process while meeting the client's needs.
- Navicus Collection Site Management Team works to negotiate lower, cost-effective pricing with our collection sites for various services.
- Navicus constantly monitors a client's collection site usage to determine volume concentrations as well as to confirm that a client's needs are being met in any given area.
- Navicus has the ability to provide Quality Assurance reports itemizing percentage of network change, frequency of customer service assistance and billing accuracy.



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## On-Site Testing

Navicus has access to over 1,000 mobile collectors nationally who can be scheduled to come to your facility for any of your collection needs. Our collectors are trained to provide DOT drug test collections and breath alcohol testing. Many of them also collect hair samples.

In the event your company would require on-site testing, Navicus will coordinate with your company representative and the designated mobile collector to determine supply arrangements, date and time of event, anticipated number of collections, etc. Navicus will negotiate a cost-effective collection price with the mobile provider.

## One-to-One Service

The Navicus "One-to-One" program was developed to assist companies that hire nationally, but do not produce enough volume of collections in any one area to warrant the set-up of a collection site. A One-to-One set-up is initiated by the company contacting and supplying Navicus with the details pertaining to the service need (i.e. where location is desired, type of testing needed and donor information).

Navicus then proceeds to identify a collection provider to service the particular donor. Specific protocol instructions are relayed to the collection provider via phone and fax. Navicus acts as the "communicator" in this process - coordinating the collection process between the donor and the collector. This program greatly reduces the chance of mishandled collections and lost specimens.

## Post-Accident/ Emergency Drug and/or Alcohol Testing

### Navicus Emergency Program

- Single Toll-Free Number
- Available 24/7
- National Coverage
- Mobile Collectors

Our national collection site database consists of:

- Extended Hours Clinics
- Hospital Emergency Rooms
- Mobile Collectors

